

Talent Chief Ltd Privacy Policy

This policy explains how we collect information, what we use the information about you for, the basis on which we collect it and your rights.

The information we hold is collected and managed by us, Talent Chief Limited - We collect information –

- from our website ;
- from other websites you provide your details to who are permitted to provide your data to us, such as job boards;
- provided by you directly to us;
- provided by any consultancy company that you work through; and
- from referees, clients or other sources where required as part of a recruitment exercise or engagement.

Our registered office is Union House, 111 New Union Street, Coventry, West Midlands, CV1 2NT. We can be contacted on 07928510859 or at tom@talentchief.co.uk.

We oversee all of our data management to ensure compliance with this policy and the data protection rules.

The personal information we collect and hold

- Website data: our website will collect your name, date of birth, address, email address, phone numbers, and an outline of your employment history.
- Direct data: we will collect any of the information collected on our website which was not provided, a detailed employment history and/or cv and other information we may request for applications you may make e.g, professional qualifications or memberships. For temporary or consultancy engagements we may require information on your right to work, the hours you work and information on medical conditions you may have or develop.
- Information from clients/referees: we will collect feedback from clients on interviews you attend, information about any temporary engagement you may undertake and in some cases, may obtain references for our clients.

How we use and disclose personal information

We and third parties may use your personal data for the following purposes:

- providing your details to a client as part of an application by you for a job or temporary assignment with them. We will notify you before we do this, and we provide the information because you have consented to its use.
- to consider you for potential vacancies – we will only do this where you have consented to us doing this. We will not consider you for any potential vacancies where you have requested we do not do so – see below.

- administering a contract with us where we engage you to fulfil a temporary engagement. We will process your information as required to administer your contract with us.
- where you are engaged by a third party company as part of a temporary engagement or an assignment we may process information about you for that third party company. We are processing your information in this circumstance either because we need it for our agreement with the client (and we will process it due to our legitimate interest in doing so) or on behalf of the third party company (and they will confirm the lawful basis for processing it).
- providing you with information about ourselves, the jobs market generally and as part of surveys we conduct from time to time – we will only do this if you have consented to receive such information and not opted out – see below
- sharing your Data with third party organisations who provide services to us e.g. our IT services provider. We provide this information to these third parties as part of our services to you and our clients and they process data for us. All these providers have contracts with us.

Where we process your data, it is subject to our strict internal policy requirements as well as the Data Protection regulations.

How long will we hold your personal information

We will hold the personal information we use to meet the requirements of our agreements with clients, or you for the period of those agreements and any further period afterwards that we need for regulatory or other legal reasons (such as to defend any claims). This will usually mean that we will hold information for seven years after an agreement ends. Where we process information for a third party we will hold the information for as long as we are required to do so. We will remove any personal information we do not need when we no longer need it.

Where we have personal information which you have consented for us to use we will hold it for the period the consent remains in force and any other period we need for regulatory or other legal reasons. You may remove your consent at any time.

We will delete any information about you we no longer need. Please see below in relation to your rights to have data erased, rectified or for you to access it and for you to object to any processing or to transfer it.

Your Rights

You have a number of rights in relation to your personal information. These are –

- The right to confirm if we are using data about you and to access details about what we are using and how;
- The right to lodge a complaint with the Information Commissioners Office;
- The right to request we rectify any inaccurate data corrected or to have data which is incomplete for the purpose we hold it completed;
- The right to be forgotten. Which is the right to ask us to delete information about you and if it is appropriate to do so we will do so;

- The right to restrict what we do with data in specific circumstances, including where the accuracy of the data is contested, processing is unlawful but you do not want us to erase the data or if we only need the data to meet legal requirements;
- The right to receive the data we hold about you in a format you can use to transfer the data electronically elsewhere.

You are also able to withdraw any consent you have provided for use to use your data at any time. This is opting out and the process is set out below.

Opting Out

You can opt out of any consent provided to us by unsubscribing from the communications you receive from us. You can also contact us at any time to confirm that you wish to withdraw your consent.

If you do not wish us to continue to receive such information from us about potential roles, services or surveys in the future then please let us know by contacting us directly at the address above or by e-mail to tom@talentchief.co.uk. We do not pass your information to external third parties for direct marketing purposes.

General

Your privacy and data protection is very important to us and we comply with all aspects of the Data Protection legislation and ensure that any third parties we engage do so. You can find out more about your rights to data from the Information Commissioner's Office.

Some data processing may occur in other parts of the European Union ("EU") or outside of the EU. Wherever data is processed your rights under the Data Protection Regulations will be met and we will ensure that any agreement to process your data ensures this and gives you rights in the unlikely event of any security breach.

Cookies

When you visit our websites we may store some information (commonly known as a "cookie") on your computer. Cookies are pieces of information that a site transfers to your hard drive to store and sometimes track information about you. Cookies are specific to the server that created them and cannot be accessed by other servers, which means that they cannot be used to track your movements around the web. Passwords are not stored in cookies.

How we use cookies

A cookie helps you get the best out of our website and helps us to provide you with a more customised service. The operation of our cookies is set out in our Cookie Policy which you may review on our website.

Contact Us

If you have any enquiry relating to your personal information, you can do so by sending an e-mail to us at tom@talentchief.co.uk

(Please note that because of the insecure nature of emails we cannot accept any responsibility for data lost or intercepted in transit.)

Or write to us at: Union House, 111 New Union Street, Coventry, West Midlands, CV1 2NT

Telephone: 07928510859